



For the Grand Rapids Police Department, Printek's FieldPro RT43 is the ticket to enhanced productivity.



With a population of over 200,000 residents, and covering more than 45 square miles of territory, Grand Rapids Michigan is a hub city in a larger metro area with more than 1 million residents. Keeping the city safe falls into the hands of a group of men and women who put their lives on the line each day to make the city a great place to live.

These men and women are called on to work in, and with the community, to ensure that safety extends to the roadways. This is where PRINTEK® FieldPro Printers play a key role in the overall job of the officers.

Everywhere. Everyway. Everytime.

The Grand Rapids PD uses the FieldPro RT43 with serial connectivity in E-Citation applications to issue and print tickets for moving violations in their patrol vehicles. On their motorcycles they are using the FieldPro RT43 with Bluetooth connectivity to print citations wirelessly from a tablet computer, allowing them to stand away from the motorcycle and out of the roadway when writing a citation.

The RT43 is a compact, lightweight, and affordable 4" mobile printer that has been designed specifically to address vertical markets including public safety applications such as in the Grand Rapids Police Department.

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The FieldPro RT43 printer is compact, lightweight, and a perfect fit for E-Citation applications.

The department utilizes nearly 100 of the printers in their fleet and likes the fact that not only does the unit offer creature comforts such as drop-in paper loading and an easy-to-read control face, but it is designed to be one of the most durable mobile printers in the market. In fact, the unit carries an IP54 rating to offer resistance to water, dust, and other debris.



The PRINTEK® FieldPro RT43 proved to be an excellent choice for the Grand Rapids Police Department. PRINTEK® is a true leader in the field of mobile printing in the public safety sector.

In addition, the unit can withstand drops up to 4 feet so ruggedness is built in to every printer. Units can also print at speeds up to 3 inches per second and offer the newest battery technology for full-shift printing. This translates into time savings for officers who find their schedules stretched as they respond to an ever increasing demand for on-time, critical presence in their coverage area. The printers also include built-in emulations of other popular printer brands, making them a drop-in replacement for many existing applications.

One of the essential key value points and selling proposition for the Grand Rapids Police application is that the printer is not only small and feature-rich but works well with their internally developed e-citation solution built on the FileMaker Pro platform. It is imperative for the Grand Rapids force that the printer they choose is able to co-exist and work in harmony with their solution. The FieldPro RT43 certainly meets that requirement.

The department also cites that because PRINTEK® is a Michigan based company, and the FieldPro RT43 is designed and built there, this was a key factor in their choice of printers. In fact, the Grand Rapids PD started out using older PRINTEK® MtP300 printers and then eventually upgraded their entire fleet to RT43 units. This is largely attributed to the exceptional service and product commitment shown to the department by PRINTEK®. In public safety responsiveness is paramount, and PRINTEK® sees that responsiveness as an extension of the products it sells into this critical application.

The Grand Rapids PD website states as its mission "To provide professional, progressive, and responsible police services, in collaboration with the community, to ensure a safer Grand Rapids."

PRINTEK® is incredibly happy to be a small part of the collaborative effort to make public safety in Grand Rapids a top priority.

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